



**WE CAN, WE WILL SAFEGUARD OUR
GREAT CITY AND OUR PEOPLE**



THE UNIFIED COMMUNICATIONS CENTER
★ GRAND OPENING CEREMONY ★
2720 Martin Luther King Jr. Avenue, SE
Washington, DC 20032

Tuesday, September 26, 2006

Reception ★ 12:30 PM
Grand Opening Ceremony ★ 1:30 PM



Greetings,

On behalf of all of the residents of the District of Columbia, I would like to welcome you to this auspicious occasion. I have been very excited about this project and how it will serve to protect the well-being of our city and its residents. The Unified Communications Center (UCC) is one of the nation's premier public safety, emergency response and integrated call center facilities.

The UCC is a major public safety project and part of our initiative to bring government facilities closer to citizens and to support community revitalization and economic development in the District's Ward 8. The UCC will also serve as the metropolitan and regional interoperability hub for public safety radio and other wireless communications systems.

The District of Columbia is unique in that we also have the responsibility to provide the national capital area's first response efforts, which include providing centralized management for emergencies involving multiple agencies and jurisdictions.

The UCC is our way of ensuring that we are connected in this region in more ways than one.

It is our hope that the Unified Communications Center and the services it will provide will serve as a template for other jurisdictions as they prepare to meet telecommunications and technology challenges that affect the safety and well-being of all citizens.

Sincerely,

A handwritten signature in black ink that reads "Anthony A. Williams". The signature is written in a cursive, flowing style.

Anthony A. Williams
Mayor, District of Columbia



Honored Guests,

Welcome to the opening of the Unified Communications Center (UCC). Today we realize the Mayor's expansive vision to better serve and protect District residents, businesses, visitors, and federal employees.

Mayor Williams envisioned the UCC as a premier facility to optimize public safety call-taking and dispatch. Today, the UCC

opens a new environment geared to delivering the best E9-1-1 response, supported by state-of-the-art technology, best-practice call center design, and a child development center and fitness center to help employees feel and do their best.

The Mayor saw the UCC as the place to fulfill the District's responsibility to facilitate a coordinated local, regional, and federal emergency response. Today, the UCC debuts as the Regional Incident Command and Control Center, the hub for emergency response among District, federal, and regional first responders in the National Capital Region. The UCC also houses our regional interoperable wireless communications and control infrastructure including 72-hour emergency self-sustaining capabilities, fully redundant communications systems, and attack-resistant building design.

The Mayor also envisioned the UCC as a source of new development here in Ward 8. Throughout its construction, the UCC has offered new job prospects in the community and a new magnet for neighborhood revitalization. It was designed with special attention to historic preservation of the St. Elizabeths campus.

The UCC became a reality through the collaboration, leadership, and dedication of hundreds of people. My agency and I have been proud to lead this sustained effort. We're proud of our partnership with the Local, Small, and Disadvantaged Business Enterprise (LSDBE) community and our record of exceeding our 35 percent LSDBE goal throughout the project. We're grateful to our many, many partners on the UCC.

Together, we've delivered this grand facility, a vital center for the District and the region, and a model for other jurisdictions around the nation.

Regards,

A handwritten signature in black ink, appearing to read 'Suzanne Peck'.

Suzanne Peck

Chief Technology Officer, District of Columbia Government

GRAND OPENING CEREMONY

WELCOME

Suzanne Peck, *Chief Technology Officer, District of Columbia*

INVOCATION

Reverend Anthony Motley, *Council of Churches of Greater Washington*

HONOR GUARD CEREMONY

Ballou Senior High School

RIBBON CUTTING

Mayor Anthony A. Williams

REMARKS

Mayor Anthony A. Williams, *District of Columbia*

The Honorable Michael Chertoff, *Secretary of the US Department of Homeland Security*

The Honorable Timothy Kaine, *Governor of the Commonwealth of Virginia*

The Honorable Eleanor Holmes Norton, *US House of Representatives*

E. Michael Latessa, *Director, Office of Unified Communications*

Barbara Childs-Pair, *Director, Emergency Management Agency*

Marion Barry, *Councilmember of the District of Columbia*

Mary Cuthbert, *Community Member and Ward 8c Advisory Neighborhood Commissioner Chairperson*

Phil Mendelson, *Councilmember of the District of Columbia*

Vincent Orange, *Councilmember of the District of Columbia*

Chief Charles Ramsey, *Metropolitan Police Department*

Chief Adrian Thompson, *Fire and Emergency Medical Services*

TIME CAPSULE CEREMONY

Mayor Anthony A. Williams

CLOSING REMARKS



ABOUT THE UCC

The vision for the Unified Communications Center (UCC) was born from Mayor Anthony Williams' commitment to public safety and first-class customer service.

The UCC is a 127,000-square-foot, state-of-the-art communications center and home to the Office of Unified Communications. The UCC consolidates key public safety communications functions of multiple District of Columbia agencies, including Metropolitan Police, Fire and Emergency Medical Services, and Emergency Management. The UCC will also house the Mayor's Emergency Command Center, the Mayor's Citywide Call Center for constituent service requests, the District Network Operations Center, and the Regional Incident Command and Control Center.

This government-wide initiative, designed to optimize the use of people, technology, and business processes, also provides economic development and community revitalization benefits while strengthening public safety for District citizens. In the

case of a regional emergency this advanced facility can host and coordinate regional and federal agencies and key decision-makers.

CUTTING EDGE TECHNOLOGY

The UCC is one of the nation's premier integrated call centers and public safety/emergency response facilities. The UCC will house the city's regional interoperable wireless communications and control infrastructures and serve as the metropolitan and regional interoperability hub for public safety radio and other wireless communications. The UCC utilizes cutting-edge technology designed to help the District further reduce the abandoned call rate and answer emergency calls faster, ultimately improving response times to emergency and non-emergency calls.

COMMUNITY INVOLVEMENT

The UCC is located in the District's Ward 8 and is part of the Mayor's Government Centers Initiative, which locates government facilities in

neighborhoods to bring services closer to citizens and to support community revitalization. The building serves as an anchor in community revitalization and development efforts east of the Anacostia River.

COMMITMENT TO EMPLOYEES

The UCC is open 24 hours a day, 365 days a year. The building will house 425 staff members over a 24-hour period. Built with the employees in mind, the UCC includes an 11,000-square-foot child development center, an exercise facility complete with lockers and showers, a brightly lit cafeteria, and a terrace retreat overlooking the city.

UNIFIED COMMUNICATIONS CENTER PROJECT TEAM

Office of the Chief Technology Officer (OCTO), Implementing Agency, Program Management and Project Implementation ★ Capitol City Associates, Community Outreach/Compliance Monitoring ★ Clark Construction Group, LLC, Site Work ★ DMJM Design, Project Architect ★ IBM, Public Safety Telephony and Timing ★ Intergraph Corporation, Computer-Aided Dispatch ★ Jacobs Facilities, Construction Management and Project Management ★ Jair Lynch/Tompkins Joint Venture, Building Construction ★ L. Robert Kimball & Associates, Project Management/IT Support ★ MCDean/Open Band, EMA Radio ★ Motorola, Public Safety Radio Dispatch ★ Networking for Future, LAN/WAN Infrastructure ★ Northrop Grumman, Technical Systems Design ★ SAIC, Voice Logging and Recording ★ Schnabel Engineering, Geotech and Material Testing ★ Telecommunications Development Corporation, Project Management/IT Support ★ Young Enterprise Solutions, Project Management/IT Support

UCC LOCAL, SMALL, AND DISADVANTAGED BUSINESS ENTERPRISE (LSDBE) COMMUNITY PARTNERS

Atman Corporation ★ B&B Security Consultants, Inc. ★ Beale, Inc. ★ Blueboy Imaging ★ Business Strategy ★ Capital Services & Supplies ★ Capitol City Associates ★ Computer World Services (CWS) ★ Configuration, Inc. ★ Continental Construction ★ Crane Rental ★ CSR ★ Datanet ★ Delon Hampton ★ Dominion Electrical ★ Dynamic Concepts, Inc. (DCI) ★ Envirobate Global ★ Environmental Design & Construction ★ G3 Advisors ★ Galliher & Huguely Associates ★ General Merchandise ★ Goldin & Stafford ★ Group 360 ★ Ideal Electric Supplier ★ Jair Lynch/Tompkins Joint Venture ★ James Taylor, Inc. ★ Jordan Springs ★ K&I ★ Lee & Liu ★ Mahogany Interiors, Inc. ★ Maurice Electric ★ Nastos ★ Networking For Future (NFF) ★ New Light Technologies ★ Nucore Vision ★ NVS ★ Prince Construction ★ Regional Contracting Services ★ Sim-G Technologies ★ TCBA ★ Telecommunications Development Corporation (TDC) ★ United General Contractors ★ Unity Construction ★ Utley Mechanical, Inc. ★ Washington Sprinkler ★ Watkins Security

SPECIAL THANKS

Mayor Anthony A. Williams ★ Secretary Michael Chertoff ★
Governor Timothy Kaine ★ Governor Robert Ehrlich ★ Congresswoman
Eleanor Holmes Norton

Council Chairman Linda Cropp ★ Councilmember Sandy Allen ★
Councilmember Sharon Ambrose ★ Councilmember Marion Barry ★
Councilmember Harold Brazil ★ Councilmember Kwame Brown ★
Councilmember David Catania ★ Councilmember Kevin Chavous ★
Councilmember Jack Evans ★ Councilmember Adrian Fenty ★ Councilmember
Jim Graham ★ Councilmember Vincent Gray ★ Councilmember Phil Mendelson
★ Councilmember Vincent Orange ★ Councilmember Kathleen Patterson ★
Councilmember Carol Schwartz

9th and 10th Cavalry (Horse) Association, Greater Washington, DC Chapter ★
Allam Al-Alami ★ Ballou Senior High School ★ Anthony Calhoun ★ Delores
Chambers ★ Barbara Childs-Pair ★ The Community Members of Ward 8 ★
Mary Cuthbert ★ DC Commission on Arts and Humanities ★ DC Department
of Consumer and Regulatory Affairs ★ DC Department of Employment Services
★ DC Department of Mental Health ★ DC Department of Small and Local
Business Development ★ DC Office of the Attorney General ★ DC Office of
Contracts and Procurement ★ DC Office of Planning ★ DC Office of Property
Management ★ DC Office of Unified Communications ★ Chief Donald
Edwards ★ Donald Eischens ★ Dr. Natwar Gandhi ★ Anthony Gittens ★ Curt
Harris ★ Karen Hester ★ Michele Holmes ★ Colonel Andrew Jackson ★
Barbara Kamara ★ John Koskinen ★ E. Michael Latessa ★ John Lecker ★
Jair Lynch ★ Richard Matthews ★ Gregory McCarthy ★ Kevin Murray ★
Ayanna Nahmias ★ Alexander Peacock ★ Chief Charles Ramsey ★ Deputy
Mayor Edward Reiskin ★ Roger Richmond ★ Peter Roy ★ Howard Schwartz ★
William Sharp ★ Craig Small ★ Francis Smith ★ Robert Spagnoletti ★ James
Stanford ★ Rosalind Stephenwoof ★ Lou Stovall ★ Chief Adrian Thompson ★
US House of Representatives Appropriations Committee ★ US Senate
Appropriations Committee ★ Bruce Witty ★ Mark Woodburn

DONORS

Intergraph Corporation ★ IBM ★ SAIC ★ Jair Lynch/Tompkins Joint Venture



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