

FY

2015

[LANGUAGE ACCESS AGENCY DIRECTORY]

This form contains a listing of each Language Access Coordinator who represents one of the thirty-four (34) agencies presently identified by name in the DC Language Access Act of 2004 (“LAA”) and its regulations as a “covered entity with major public contact,” as well as a listing of the Language Access Consultative Agencies. If you have specific questions, feedback or concerns for a particular agency regarding their implementation of the LAA and resources they have available, please feel free to contact the agency’s Coordinator. Feel free to also contact the Language Access Program at OHR if you have any questions regarding “language access” in the District of Columbia or regarding a particular District agency. The Program can be reached at (202) 727-4559.

Rev. 12/9/2014

COVERED ENTITIES WITH MAJOR PUBLIC CONTACT

	Agency	Coordinator	Contact Information
ABRA	Alcoholic Beverage Regulation Administration Fred Moosally, Director	Jackie Richardson <i>Operations Manager</i>	2000 14 th St., NW Suite 400 South Washington, DC 20009 Jackie.Richardson@dc.gov (202) 442-4446
CFSA	Child and Family Services Agency Brenda Donald, Director	Keisha Hawkins, Ed.D. <i>Administrative Operations Manager</i>	200 I St., SE Washington, DC 20003 keisha.hawkins2@dc.gov (202) 442-6012
DBH	Department of Behavioral Health Stephen Baron, Director	Jonathan Ward Mary Campbell	64 NY AVE, NE (2 nd Floor) Washington, DC 20002 jonathan.ward@dc.gov 202.673.9302 Mary.campbell@dc.gov 202.673.7690
DCHA	DC Housing Authority Adrienne Todman, Director	Imhotep A. Newsome <i>Interim Supervisor, Customer Call Center</i>	1133 N. Capitol St. NE Washington, DC 20002 inewsome@dchousing.org office: (202) 535 1643 mobile: (202) 595-5023
DCHR	DC Human Resources Shawn Stokes, Director	Anna Diaz <i>Program Analyst</i>	441 4 th St. NW Suite 330 South Washington, DC 20001 anna.diaz@dc.gov (202) 727-0215
DCLB	DC Lottery and Charitable Games Control Board Buddy Roogow, Director	Terri Addison <i>Customer Service Specialist</i>	2101 MLK, Jr. Ave. SE Washington, DC 20020 terri.addison@dc.gov (202) 645-8097
DCOF	Office on Aging John Thompson, Director	Darrell Jackson <i>Community Outreach Specialist</i> Vadonia Mallory, <i>Customer Community Relations Specialist</i> Felicia Cowser, <i>Program Analyst/ Options Counselor</i>	darrell.jacksonjr@dc.gov (202) 727-8371 vadonia.mallory@dc.gov (202) 724-5626 felicia.cowser@dc.gov 202.535.1272

DCPL	DC Public Libraries Richard Reyes-Gavilan, Executive Director	Leah Allen <i>Language Access Coordinator/Administrative Assistant</i>	901 G St. NW Suite 400 Washington, DC 20001 leah.allen@dc.gov 202-727-1101
DCPS	DC Public Schools Kaya Henderson, Chancellor	Elba Garcia <i>Office of Bilingual Education Director</i>	Garrison Elementary 1200 S St. NW Washington, DC 20009 elba.garcia@dc.gov office: (202) 671-0750 Desk: (202) 671-0757
DCRA	Department of Consumer and Regulatory Affairs Rabbiah Sabbakhan	Helen Hooks-Scott <i>Program Analyst</i>	1100 4 th St. SW Washington, DC 20024 helen.hooks@dc.gov (202) 442-8931
DDOE	Department of Environment Keith Anderson, Director	Cheryl Randall-Thomas <i>Customer Service Coordinator</i>	1200 First St. NE (7 th Floor) Washington, DC 20002 cheryl.randall- thomas@dc.gov (202) 654-6016
DOT	Department of Transportation Terry Bellamy, Director	Lisa Gregory <i>Chief, Office of Civil Rights, Office of the Director</i>	55 M St. SE, 3 rd Floor Washington, DC 20003 lisa.gregory@dc.gov (202) 671-2628
DDS	Department of Disability Services Laura Nuss, Director	Tonya Poindexter <i>Executive Assistant</i>	1125 15 th St. NW (4 th Floor) Washington, DC 20005 tonya.poindexter2@dc.gov office: (202) 730-1583 mobile: (202) 738-2605
DHCD	Department of Housing and Community Development Michael Kelly, Director	Sonia Gutierrez <i>Fair Housing Program Coordinator</i> Marcus Williams <i>PIO/Communications Director</i>	1800 MLK, Jr. Ave. SE Suite 253 Washington, DC 20020 soniap.gutierrez@dc.gov (202) 442-7238 Marcus.williams@dc.gov (202)442-7253
DHS	Department of Human Services David Berns, Director	Jaime Holguin <i>Special Emphasis Program Coordinator</i>	64 New York Ave. NE 6 th Floor Washington, DC 20002 jaime.holguin@dc.gov (202) 671-4731
DMV	Department of Motor Vehicles Lucinda Babers, Director	Gabriel Robinson Associate Director	95 M St. SW Washington, DC 20009 gabriel.robinson@dc.gov (202) 442-8931

DOC	Department of Corrections Thomas Faust, Director	Darby Baham <i>Language Access Coordinator</i>	2000 14 th St. NW #7 Washington, DC 20001 darby.baham@dc.gov (202) 671-2816
DOES	Department of Employment Services F. Thomas Luparello, Interim Director	Joslyn Sanders <i>Director of Strategic Acting EEO</i>	4058 Minnesota Ave. NE Washington, DC 20019 joslyn.sanders@dc.gov
DOH	Department of Health Joxel Garcia,, M.D., M.P.H, Director	Ivan Torres <i>Language Access Coordinator</i>	899 North Capitol St. NE Room 512 Washington, DC 20002 ivan.torres@dc.gov office: (202) 442-9412 mobile: (202) 641-3065
DPR	Department of Parks and Recreation Dr. Sharia Shanklin, Interim Director	Leo Albornoz <i>Language Access Coordinator</i>	1250 U St., NW 2 nd Floor, Washington, DC 2009 leo.albornoz@dc.gov (202) 671-2323 (Direct) (202) 714-4712 (Cell)
DPW	Department of Public Works William Howland, Director	Nancee Lyons <i>Public Affairs Specialist</i> <i>Justin Ingea (backup coordinator)</i>	2000 14 th St. NW 6 th Floor Washington, DC 20009 nancee.lyons@dc.gov (202) 671-2637 (202) 576-9280 (Justin)
DSLBD	Department of Small and Local Business Development Robert Summers, Director	Gabrielle Richards <i>Administrative Officer</i>	441 4 th St. NW Suite 850N Washington, DC 20001 gabrielle.richards@dc.gov (202) 727-3900 (202) 578-1725 [cell]
FEMS	Fire and Emergency Management Services Eugene A. Jones, Fire Chief	Timothy j. Wilson	2000 14 th St. NW Suite 500 Washington, DC 20009 Timothy.jwilson@dc.gov (202) 673-3298
HSEMA	Homeland Security and Emergency Management Agency Chris Geldart, Director	Kim McCall <i>Emergency Planning Specialist</i>	2720 MLK, Jr. Ave. SE Washington, DC 20032 kim.mccall@dc.gov (202) 481-3015
MPD	Metropolitan Police Department Cathy Lanier, Chief of Police	Edward Delgado <i>Language Access Coordinator</i>	300 Indiana Ave. NW Washington, DC 20011 edward.delgado@dc.gov office: (202) 576-6600 mobile: (202) 276-7170

OCP	Office of Contracting and Procurement James Staton, Chief Procurement Officer	Sheena Stewart <i>Manager, Customer Contact Center</i>	441 4 th St. NW Suite 700 South Washington, DC 20001	sheena.stewart@dc.gov (202) 442-4354
OHR	Office of Human Rights Monica Palacio, Director	Winta Teferi <i>Language Access Program Interim Director</i>	441 4 th St. NW Suite 570 North Washington, DC 20001	winta.teferi@dc.gov office: (202) 727-3942
OP	Office of Planning Ellen McCarthy, Acting Director	Edward Giefer <i>Associate Director</i>	1100 4 th St. SW Suite E 650 Washington, DC 20024	edward.giefer@dc.gov (202) 442-7629
OPC	Office of the People's Counsel Sandra Mattavous-Frye, People's Counsel	Barbara Burton <i>Asst. People's Counsel</i>	1133 15 th St. NW Suite 500 Washington, DC 20005	bburton@opc-dc.gov (202) 261-1437
OSSE	Office of the State Superintendent for Education Hosanna Mahaley, Superintendent	Tanya Mackall <i>Management Analyst</i>	810 First St. NE (9 th Floor) Washington, DC 20002	tanya.mackall@dc.gov (202) 741-1887
OTA	Office of the Tenant Advocate Johanna Shreve, Director	Hicham Mokhtari <i>Program Support Assistant</i>	2000 14th St, NW 3rd Floor, Suite 300N Washington, DC 20009	hicham.mokhtari@dc.gov (202) 719-6560
OTR	Office of Tax and Revenue Jeffrey S. DeWitt, Chief Financial Officer	Ramón Pérez-Goizueta Deputy Director, Customer Service Administration	1101 4 th St. SW Washington, DC 20024	ramon.perez-goizueta@dc.gov (202) 442-6384
OUC	Office of Unified Communications Jennifer Greene, Director	Yvonne McManus <i>Administrative Officer</i>	2720 MLK, Jr. Ave. SE Washington, DC 20032	yvonne.mcmanus@dc.gov (202) 724-7082
OZ	Office of Zoning Sara Bardin, Director	Zelalem Hill <i>Special Assistant</i>	441 4 th Street, NW (2 nd Floor) 200 South Washington, DC 20001	zelalem.hill@dc.gov (202)727-0312

LANGUAGE ACCESS CONSULTATIVE AGENCIES

	Agency	Coordinator	Contact Information
OAA	Office on African Affairs Ngozi Nmezi, Director	Heran Sereke-Brhan Deputy Director	2000 14 th St., NW (4th Floor) Washington, DC 20009 Heran.sereke-brhan@dc.gov 202.724.7670
OAPIA	Office on Asian and Pacific Islander Affairs Soohyun "Julie" Koo, Director	Neel Saxena <i>Grant Manager/Program Coordinator</i>	441 4 th St. NW Ste. 721 North Washington, DC 20001 neel.saxena@dc.gov (202) 727-0729
OLA	Office on Latino Affairs Roxanna Olivas, Director	Cecilia Castillo <i>Language Access and Advocacy Coordinator</i>	2000 14 th St. NW Suite 206 Washington, DC 20009 cecilia.castillo@dc.gov (202) 671-2824