

PLANNING MY FUTURE

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Scenario: The Office Dilemma

You are part of a team working in a busy office environment. One day, the office printer suddenly stops working, and there is an important document that needs to be printed and delivered to a client within the hour. Without the printed document, there could be significant consequences for the company. Your team needs to solve the problem quickly and efficiently to ensure the document is printed and delivered on time.

Key Details:

- The printer displays an error message indicating a paper jam, but upon inspection, there doesn't seem to be any visible jammed paper.
- The printer is out of paper, and there are no spare paper trays nearby.
- The ink levels are low, and there is no replacement ink cartridge readily available.
- The document that needs to be printed is saved on a USB drive, but the computer connected to the printer is frozen and unresponsive.

Your Task:

- 1. Identify and prioritize the steps needed to troubleshoot the printer issue.
- 2. Develop a plan to resolve the problem efficiently, considering the limited time available.
- 3. Determine alternative solutions if the printer cannot be fixed quickly, such as finding another printer or sending the document electronically.
- 4. Work together as a team to implement the chosen solution and ensure the document is printed and delivered to the client on time.

Remember, communication, teamwork, and creative problem-solving skills are essential to successfully overcome this challenge.



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Office Scavenger Hunt:

Exploring the Workplace

Welcome to the Office Scavenger Hunt! This exciting activity will take you on a journey through our workplace, where you'll discover various careers and aspects of the workplace environment. Stay with a Parent: Remember to stay with your parent or guardian at all times during the scavenger hunt. They will guide you through the workplace and ensure your safety throughout the activity.

- Locate the office of a department head or senior manager. What leadership qualities do you think are important for someone in this position?
- Find a workspace where employees collaborate on projects. How do they communicate and share ideas effectively?
- Look for a department that handles financial matters. What types of financial tasks do they manage, and how do they ensure accuracy and compliance?
- Find a space dedicated to employee wellness or recreation. How does the company prioritize employee well-being, and what amenities or activities are available?
- Look for a room where training or professional development sessions are held. How does the company invest in the ongoing learning and growth of its employees?
- Locate the office of someone involved in human resources. What roles and responsibilities do they have in supporting the needs of employees and the organization?
- Find the area where incoming mail and packages are sorted. How does the mailroom staff ensure that deliveries reach the intended recipients in a timely manner?
- Look for a department responsible for customer service or client relations. How do they maintain positive relationships with customers and address their needs effectively?
- Find a space where employees gather for team meetings or brainstorming sessions. How does this space encourage collaboration and creativity?
- Look for a room equipped with video conferencing technology. How does the company use video conferencing to connect with remote employees or clients?
- Locate the office of someone involved in project management. What strategies do they use to plan, execute, and monitor projects to ensure successful outcomes?